



# Services and Resources That Can Be Accessed Online



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Service d'appui à l'enseignement  
et à l'apprentissage  
Teaching and Learning  
Support Service

# Annex 1



## Services and Resources That Can Be Accessed Online

Whether you take a course that is hybrid or entirely online, this list might come in handy.

NAME	SERVICES	WEBSITE ADDRESS
uoZone	<ul style="list-style-type: none"><li>All student Web tools and information are centralized in uoZone.</li></ul>	<ul style="list-style-type: none"><li><a href="http://www.uottawa.ca/en/students">http://www.uottawa.ca/en/students</a></li></ul>
Virtual Campus	<ul style="list-style-type: none"><li>Blackboard Learn</li><li>List of courses</li></ul>	<ul style="list-style-type: none"><li>Access to your course website: <a href="http://www.maestro.uottawa.ca/en/">http://www.maestro.uottawa.ca/en/</a></li><li>Telephone: 613-562-5800, ext. 6555 or toll free at 1-877-868-8292, ext. 6555</li><li>Computing Assistance Request form: <a href="http://www.ccs.uottawa.ca/cybersos/">http://www.ccs.uottawa.ca/cybersos/</a><ul style="list-style-type: none"><li>» From the “Subject” drop down menu, choose the “Blackboard/Virtual Campus” option</li></ul></li></ul>
Technology Support	<ul style="list-style-type: none"><li>General computing help</li><li>Password changes</li></ul>	<ul style="list-style-type: none"><li>Telephone: 613-562-5800, ext. 6555 or toll free at 1-877-868-8292, ext. 6555</li><li>Email: <a href="mailto:cybersos@uOttawa.ca">cybersos@uOttawa.ca</a></li><li>Computing Assistance Request form: <a href="http://www.ccs.uOttawa.ca/cybersos/">http://www.ccs.uOttawa.ca/cybersos/</a></li></ul>

NAME	SERVICES	WEBSITE ADDRESS
<b>InfoService</b>	<ul style="list-style-type: none"> <li>• Transcripts</li> <li>• DocuNet</li> <li>• Copies of diplomas</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.uottawa.ca/strategic-enrollment-management/">http://www.uottawa.ca/strategic-enrollment-management/</a></li> <li>• <a href="http://www.uottawa.ca/academic-documents/">http://www.uottawa.ca/academic-documents/</a></li> </ul>
<b>InfoWeb</b>	<ul style="list-style-type: none"> <li>• Password Management</li> <li>• Evaluation Web-Based Courses</li> <li>• Online Scholarships and Bursaries</li> <li>• Etc.</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.infoweb.uOttawa.ca">http://www.infoweb.uOttawa.ca</a></li> </ul>
<b>Library</b>	<ul style="list-style-type: none"> <li>• Books</li> <li>• Articles</li> <li>• References</li> <li>• Course reserve</li> <li>• Videos</li> <li>• Databases</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://biblio.uottawa.ca/en">http://biblio.uottawa.ca/en</a></li> <li>• <a href="http://biblio.uottawa.ca/en/use-library/connect-campus">http://biblio.uottawa.ca/en/use-library/connect-campus</a> (Off-campus access)</li> </ul>
<b>ReproBoutique</b>	<ul style="list-style-type: none"> <li>• Purchase your Course Packs online</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.uottawa.ca/print/course-packs/">http://www.uottawa.ca/print/course-packs/</a></li> </ul>
<b>Bookstore</b>	<ul style="list-style-type: none"> <li>• Purchase your textbooks online</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.bkstr.com/ottawastore/home">http://www.bkstr.com/ottawastore/home</a></li> </ul>
<b>SASS</b> (Student Academic Success Service)	<ul style="list-style-type: none"> <li>• See the online resources available</li> </ul>	<ul style="list-style-type: none"> <li>• Documents available online (referencing, grammar, the writing process, the structure of a paper): <a href="http://sass.uottawa.ca/en/writing/undergraduate/online-document.php">http://sass.uottawa.ca/en/writing/undergraduate/online-document.php</a></li> <li>• Questions via email: <a href="mailto:awhc@uOttawa.ca">awhc@uOttawa.ca</a></li> </ul>
<b>Financial Aid</b>	<ul style="list-style-type: none"> <li>• There are many possibilities when it comes to financing your studies: scholarships, government loans, work-study program, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.uottawa.ca/strategic-enrollment-management/home">http://www.uottawa.ca/strategic-enrollment-management/home</a></li> </ul>
<b>Teaching Evaluation</b>	<ul style="list-style-type: none"> <li>• Provide feedback on a course and an instructor's teaching by filling out a questionnaire.</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.evaluation.uottawa.ca/index-e.html">http://www.evaluation.uottawa.ca/index-e.html</a></li> <li>• Accessible through InfoWeb</li> </ul>
<b>Accessibility</b>	<ul style="list-style-type: none"> <li>• Information and workshops on accessibility</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="http://www.uottawa.ca/accessibility/">http://www.uottawa.ca/accessibility/</a></li> </ul>



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